



# Lenovo ThinkSystem DE4000F All Flash Storage Array

## Product Guide

Lenovo ThinkSystem DE4000F is a scalable, all flash entry-level storage system that is designed to provide performance, simplicity, capacity, security, and high availability for medium to large businesses. It delivers enterprise-class storage management capabilities with a wide choice of host connectivity options, flexible drive configurations, and enhanced data management features. The ThinkSystem DE4000F is a perfect fit for a wide range of enterprise workloads, including big data and analytics, video surveillance, technical computing, and other storage I/O-intensive applications.

ThinkSystem DE4000F models are available in a 2U rack form-factor with 24 small form-factor (2.5-inch SFF) drives (2U24 SFF) and include two controllers, each with 32 GB memory for a system total of 64 GB. Universal 1/10 Gb iSCSI or 4/8/16 Gb Fibre Channel (FC) ports provide base host connectivity, and the host interface cards provide additional 1/10 Gb iSCSI or 4/8/16 Gb FC, 12 Gb SAS, 10/25 Gb iSCSI, or 8/16/32 Gb FC connections.

The ThinkSystem DE4000F Storage Array scales up to 96 solid-state drives (SSDs) with the attachment of 3 Lenovo ThinkSystem DE240S 2U24 SFF Expansion Enclosures.

The Lenovo ThinkSystem DE4000F 2U24 SFF enclosure is shown in the following figure.



Figure 1. Lenovo ThinkSystem DE4000F 2U24 SFF enclosure

### Did you know?

The ThinkSystem DE4000F scales up to 1.84 PB of raw storage capacity.

The ThinkSystem DE4000F offers block storage connectivity with support for 1/10 Gb iSCSI or 4/8/16 Gb FC, and 12 Gb SAS, 10/25 Gb iSCSI, or 8/16/32 Gb FC at the same time.

For the ThinkSystem DE4000F, customers can change the host port protocol from FC to iSCSI or from iSCSI to FC for the SFP+ host ports built into the controller (base host ports), or the universal SFP+ host ports on the host interface card (HIC ports), or for all SFP+ base and universal HIC ports.

## Key features

The ThinkSystem DE4000F offers the following key features and benefits:

- All-flash array capabilities to meet the demand for higher speed storage and provide higher IOPs and bandwidth with lower power usage and total cost of ownership than hybrid or HDD-based solutions.
- Scalable entry-level storage with dual active/active controller configurations with 32 GB system memory per controller for high availability and performance.
- Improved performance and data protection with Dynamic Disk Pools (DDP) technology, as well as support for traditional RAID 0, 1, 3, 5, 6, and 10.
- Flexible host connectivity to match diverse client needs with support for 1/10 Gb iSCSI or 4/8/16 Gb FC, and 12 Gb SAS, 10/25 Gb iSCSI, or 8/16/32 Gb FC connectivity at the same time.
- 12 Gb SAS drive-side connectivity with support for up to 24x 2.5-inch small form factor (SFF) drives in the 2U24 SFF enclosures.
- Scalability to up to 96 SFF drives with the attachment of up to 3 ThinkSystem DE240S 2U24 SFF expansion enclosures to satisfy growing needs for storage capacity and performance.
- Rich set of storage management functions comes with the system, including Dynamic Disk Pools, snapshots, volume copy, thin provisioning, and asynchronous mirroring.
- Optional synchronous mirroring licensed function for continuous data availability.
- Intuitive, web-based GUI for easy system setup and management.
- Designed for 99.9999% availability with redundant hot-swap components, including controllers and I/O modules, power supplies, proactive maintenance, and non-disruptive firmware upgrades.

The following solid-state drives are supported in the 2U24 SFF enclosures:

- Capacity-optimized SSDs (1 drive write per day [DWD]): 3.84 TB, 7.68 TB, and 15.36 TB
- High performance SSDs (3 DWD): 800 GB, 1.6 TB
- High performance self-encrypting FIPS SSDs (3 DWD): 1.6 TB

All drives are dual-port and hot-swappable. Drives of the same form factor can be intermixed within the appropriate enclosure, which provides the flexibility to address performance and capacity needs within a single enclosure.

Up to four ThinkSystem DE240S 2U24 SFF expansion enclosures are supported by a single ThinkSystem DE4000F system. More drives and expansion enclosures are designed to be dynamically added with virtually no downtime, which helps to quickly and seamlessly respond to ever-growing capacity demands.

The ThinkSystem DE4000F offers high levels of system and data availability with the following technologies:

- Dual-active controller modules with automatic load balancing and failover
- Mirrored data cache with flash backup (battery-backed destaging to flash)
- Dual-port SAS SSDs with automatic drive failure detection and rebuild with global hot spares
- Redundant, hot-swappable and customer replaceable hardware components, including SFP/SFP+ transceivers, controller and I/O modules, power supplies, and drives
- Automated path failover support for the data path between the host and the drives with multipathing software
- Non-disruptive controller and drive firmware upgrades

## Components and connectors

The following figure shows the front of the ThinkSystem DE4000F and DE240S 2U SFF enclosures.

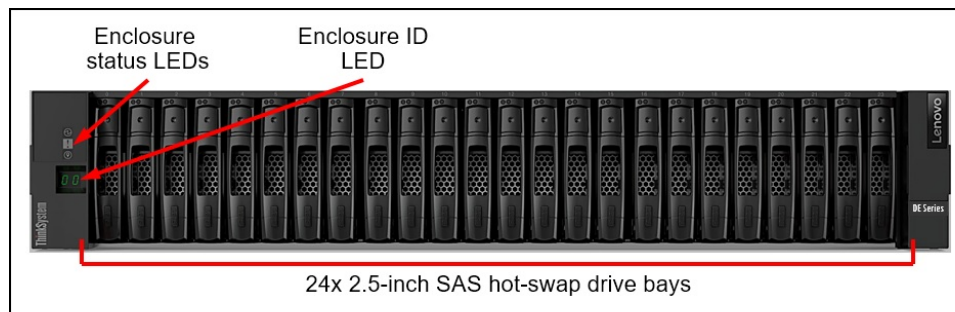


Figure 2. ThinkSystem DE4000F and DE240S 2U SFF enclosures front view

The front of the ThinkSystem DE4000F and DE240S 2U SFF enclosures includes the following components:

- 24 SFF hot-swap drive bays
- Enclosure status LEDs
- Enclosure ID LED

The following figure shows the rear of the ThinkSystem DE4000F 2U controller enclosure.

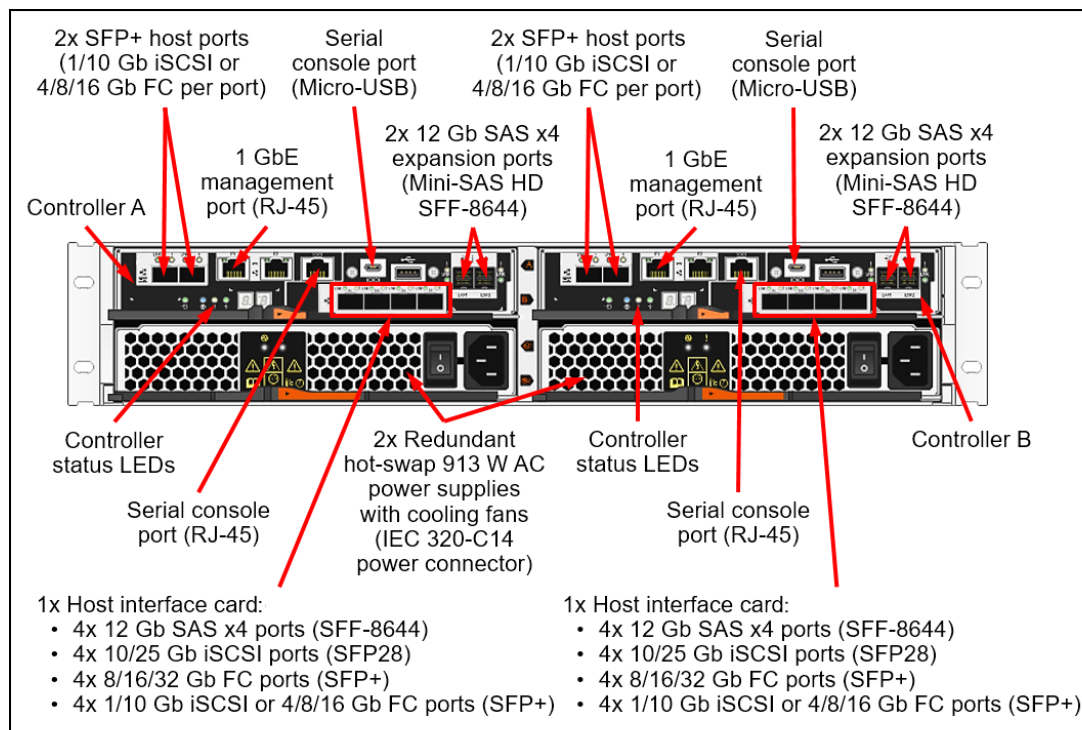


Figure 3. ThinkSystem DE4000F 2U controller enclosure rear view

The rear of the ThinkSystem DE4000F 2U controller enclosure includes the following components:

- Two redundant hot-swap controllers, each with the following ports:
  - Two SFP+ base host ports for 1/10 Gb iSCSI or 4/8/16 Gb FC connectivity.
  - One slot for the host interface card (a host interface card is required):
    - Four 12 Gb SAS x4 host ports (Mini-SAS HD SFF-8644).
    - Four 10/25 Gb iSCSI host ports (SFP28).
    - Four 8/16/32 Gb FC host ports (SFP+).
    - Four 1/10 Gb iSCSI or 4/8/16 Gb FC host ports (SFP+).
  - Two 12 Gb SAS x4 expansion ports (Mini-SAS HD SFF-8644) for connections to the expansion enclosures.
  - One RJ-45 10/100/1000 Mb Ethernet port for out-of-band management.  
**Note:** The Ethernet port (P2) next to the GbE management port is not available for use.
  - Two serial console ports (RJ-45 and Micro-USB) for another means to configure the system.
  - One USB Type A port (reserved for factory use)
- Two redundant hot-swap 913 W (100 - 240 V) AC power supplies (IEC 320-C14 power connector) with integrated cooling fans.

The following figure shows the rear of the ThinkSystem DE240S 2U expansion enclosure.

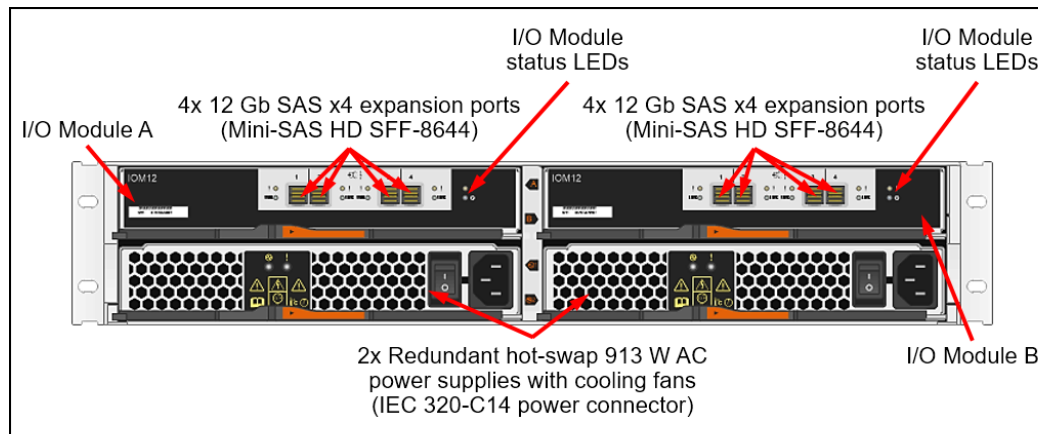


Figure 4. ThinkSystem DE240S 2U expansion enclosure rear view

The rear of the ThinkSystem DE240S 2U expansion enclosure includes the following components:

- Two redundant hot-swap I/O Modules; each I/O Module provides four 12 Gb SAS x4 expansion ports (Mini-SAS HD SFF-8644) for connections to the controller enclosures and for connecting the expansion enclosures between each other.
- Two redundant hot-swap 913 W (100 - 240 V) AC power supplies (IEC 320-C14 power connector) with integrated cooling fans.

## System specifications

The following table lists the ThinkSystem DE4000F storage system specifications.

**Note:** The supported hardware options, software features, and interoperability listed in this product guide are based on the software version 11.60. For details about specific software releases that introduced support for certain hardware options and software features, refer to the Release notes of the particular software release for the ThinkSystem DE4000F that can be found at:

<http://datacentersupport.lenovo.com>

Table 1. ThinkSystem DE4000F system specifications

Attribute	Specification
Form factor	<ul style="list-style-type: none"> <li>DE4000F 2U24 SFF controller enclosure (Machine Type 7Y76): 2U rack mount.</li> <li>DE240S 2U24 SFF expansion enclosure (Machine Type 7Y68): 2U rack mount.</li> </ul>
Controller configuration	Dual active-active controller configuration with automatic load balancing.
RAID levels	RAID 0, 1, 3, 5, 6, and 10; Dynamic Disk Pools. <b>Note:</b> RAID 3 can be configured only through the CLI.
Controller system memory	64 GB per system (32 GB per controller). Cache mirroring between the controllers. Flash-backed cache protection (includes battery for destaging to flash).
Drive bays	Up to 96 hot-swap drive bays installed in 4x 2U24 SFF enclosures per system (1x controller unit with up to 3x expansion units).
Drive technology	<ul style="list-style-type: none"> <li>12 Gb SAS SSDs and FIPS SSDs.</li> <li>Intermix of FIPS drives and non-FIPS drives is supported within a system.</li> <li>Intermix of FIPS drives and non-FIPS drives is <i>not</i> supported within a volume group or disk pool.</li> </ul>
Drive expansion connectivity	<ul style="list-style-type: none"> <li>2x 12 Gb SAS x4 (Mini-SAS HD SFF-8644) expansion ports on each of two controllers in the controller enclosure for the attachment of the expansion enclosures.</li> <li>4x 12 Gb SAS x4 (Mini-SAS HD SFF-8644) expansion ports on each of two I/O modules in the expansion enclosure for the attachment to the controller enclosure and daisy chaining of the expansion enclosures.</li> </ul>
Drives	SFF drives: <ul style="list-style-type: none"> <li>SAS SSDs (1 DWD)</li> <li>SAS SSDs (3 DWD)</li> <li>FIPS SSDs (3 DWD)</li> </ul>
Storage capacity	Up to 1.47 PB (96x 15.36 TB SAS SSDs).
Host connectivity	Base ports (per controller enclosure with two controllers): <ul style="list-style-type: none"> <li>4x 1/10 Gb iSCSI (RJ-45 [1 Gb iSCSI only], DAC, or SW fiber optics [LC]) or 4/8/16 Gb FC (SW fiber optics [LC]) SFP+ host ports (2 ports per controller)</li> </ul> Additional ports on host interface cards (per controller enclosure with two controllers): <ul style="list-style-type: none"> <li>8x 12 Gb SAS host ports (Mini-SAS HD, SFF-8644) (4 ports per controller)</li> <li>8x 10/25 Gb iSCSI SFP28 host ports (DAC or SW fiber optics [LC]) (4 ports per controller)</li> <li>8x 8/16/32 Gb FC SFP+ host ports (SW fiber optics [LC]) (4 ports per controller)</li> <li>8x 1/10 Gb iSCSI (RJ-45 [1 Gb iSCSI only], DAC, or SW fiber optics [LC]) or 4/8/16 Gb FC (SW fiber optics [LC]) SFP+ host ports (4 ports per controller)</li> </ul> <b>Note:</b> Two host interface cards are required for selection (one per controller).

Attribute	Specification
Host operating systems	Microsoft Windows Server 2012 R2, 2016, and 2019; Red Hat Enterprise Linux (RHEL) 6, 7, and 8; SUSE Linux Enterprise Server (SLES) 11, 12, and 15; VMware vSphere 6.5, 6.7, and 7.0.
Standard software features	Dynamic Disk Pools, snapshots (up to 512 targets), volume copy, thin provisioning (DDP only), data assurance, and asynchronous mirroring.
Optional software features	Synchronous mirroring.
Performance*	<ul style="list-style-type: none"> <li>Up to 300 000 random read IOPS (4 KB blocks).</li> <li>Up to 109 000 random write IOPS (4 KB blocks).</li> <li>Up to 9.2 GBps sequential read throughput (64 KB blocks).</li> <li>Up to 2.7 GBps sequential write throughput (64 KB blocks).</li> </ul>
Configuration maximums**	<ul style="list-style-type: none"> <li>Maximum storage capacity: 1.84 PB</li> <li>Maximum number of logical volumes: 512</li> <li>Maximum logical volume size: 2 PB</li> <li>Maximum thin-provisioned logical volume size (DDP only): 256 TB</li> <li>Maximum number of drives in a RAID volume group: <ul style="list-style-type: none"> <li>RAID 0, 1/10: 96</li> <li>RAID 3, 5, 6: 30</li> </ul> </li> <li>Maximum number of DDP arrays: 20</li> <li>Maximum number of drives in a DDP array: 96 (11 drives minimum)</li> <li>Maximum number of hosts: 256</li> <li>Maximum number of snapshots: 512</li> <li>Maximum number of mirroring pairs: 32</li> </ul>
Cooling	Redundant cooling with the fans that are built into power supplies.
Power supply	Two redundant hot-swap 913 W (100 - 240 V) Platinum AC power supplies.
Hot-swap parts	Controllers, I/O modules, drives, power supplies, and SFP+/SFP28 transceivers.
Management ports	<ul style="list-style-type: none"> <li>1x 1 GbE port (UTP, RJ-45) per controller for out-of-band management.</li> <li>2x Serial console ports (RJ-45 and Micro-USB) for system configuration.</li> <li>In-band management via I/O path.</li> </ul>
Management interfaces	System Manager web-based GUI; SAN Manager standalone GUI; SSH CLI; Serial console CLI; SMI-S Provider; SNMP, email, and syslog alerts; optional Lenovo XClarity.
Security features	Secure Socket Layer (SSL), Secure Shell (SSH), user level security, role-based access control (RBAC), LDAP authentication.
Warranty and support	Three-year customer-replaceable unit and onsite limited warranty with 9x5 next business day (NBD) parts delivered. Also available are 9x5 NBD onsite response, 24x7 coverage with 2-hour or 4-hour onsite response, or 6-hour or 24-hour committed repair (select areas), YourDrive YourData, Premier Support, and 1-year or 2-year post-warranty extensions.
Software maintenance	Included in the base warranty and any Lenovo warranty extensions.
Dimensions	<ul style="list-style-type: none"> <li>Height: 85 mm (3.4 in.)</li> <li>Width: 449 mm (17.7 in.)</li> <li>Depth: 553 mm (21.8 in.)</li> </ul>
Weight	<ul style="list-style-type: none"> <li>DE4000F 2U24 SFF controller enclosure (7Y76): 24.59 kg (54.2 lb)</li> <li>DE240S 2U24 SFF expansion enclosure (7Y68): 27.44 kg (60.5 lb)</li> </ul>

\* Estimated performance based on internal measurements.

\*\* For a detailed list of configuration limits and restrictions for a specific version of the software, refer to the Lenovo Data Center Support website:

<http://datacentersupport.lenovo.com>

## Controller enclosures

The following table lists the relationship models of the ThinkSystem DE4000F All Flash Storage Array.

Table 2. ThinkSystem DE4000F relationship models

Description	Part number		
	Japan	European Union	Other markets worldwide
Lenovo ThinkSystem DE4000F SAS All Flash Array SFF (64 GB memory, 4x 16 Gb FC base ports [no SFPs], 8x 12 Gb SAS HIC ports)	7Y76A008JP	7Y76A00BEA	7Y76A005WW*
Lenovo ThinkSystem DE4000F FC All Flash Array SFF (64 GB memory, 4x 16 Gb FC base ports [no SFPs], 8x 16 Gb FC HIC ports [no SFPs])	7Y76A009JP	7Y76A00CEA	7Y76A006WW*
Lenovo ThinkSystem DE4000F iSCSI All Flash Array SFF (64 GB memory, 4x 10 Gb iSCSI base ports [no SFPs], 8x 10/25 Gb iSCSI HIC ports [no SFPs])	7Y76A00AJP	7Y76A00DEA	7Y76A007WW*

\* This model is withdrawn in the USA and Canada and no longer available

The following table lists the CTO base models for the ThinkSystem DE4000F.

Table 3. ThinkSystem DE4000F CTO base models

Description	Machine Type/Model	Feature code	
		European Union	Other markets
Lenovo ThinkSystem Storage 2U24 Chassis (with 2x PSUs)	7Y76CTO1WW	BEY7	B38L

### Configuration notes:

- For Relationship models, two DE4000 controllers (feature code B4BB) are included in the model configuration.
- For CTO models, two DE4000 controllers (feature code B4BB) are selected by default in the configurator, and the selection cannot be changed.

The models of the ThinkSystem DE4000F ship with the following items:

- One chassis with the following components:
  - Two controllers
  - Two power supplies
  - Two host interface cards
- Rack Mount Kit
- 2 m USB Cable (USB Type A to Micro-USB)
- *Quick Installation Guide*
- *Electronic Publications Flyer*
- Two power cables:
  - Relationship models listed in this section: 1.5 m, 10A/100-250V, C13 to IEC 320-C14 rack power cables
  - CTO models: Customer-configured power cables

**Note:** The Relationship models of the ThinkSystem DE4000F listed in this section ship without SFP+/SFP28 optical transceivers or DAC cables; they should be purchased for the system (see [Controllers](#) for details).

## Controllers

The ThinkSystem DE4000F controller enclosures ship with two DE4000 controllers. A *controller* provides interfaces for host connectivity, management, and internal drives, and it runs storage management software. Each DE4000 controller ships with 32 GB memory for a system total of 64 GB.

The ThinkSystem DE4000F controller enclosures ship with four universal ports (two ports per controller) for 1/10 Gb iSCSI or 4/8/16 Gb FC host connectivity. Each controller also has one expansion slot for a host interface card (HIC).

The following host interfaces can be added to the ThinkSystem DE4000F controller enclosures with HICs:

- 8x 12 Gb SAS x4 (Mini-SAS HD SFF-8644) ports (4 ports per HIC) for SAS connectivity
- 8x 10/25 GbE SFP28 ports (4 ports per HIC) for 10/25 Gb iSCSI connectivity (require optical transceivers or DAC cables that should be purchased for the HICs)
- 8x 1/10 Gb iSCSI or 4/8/16 Gb FC SFP+ ports (4 ports per HIC) for iSCSI or FC connectivity (require transceivers or DAC cables [10 Gb iSCSI only] that should be purchased for the HICs)
- 8x 8/16/32 Gb FC SFP+ ports (4 ports per HIC) for FC connectivity (require optical transceivers that should be purchased for the HICs)

Each DE4000 controller also provide two 12 Gb SAS x4 expansion ports (Mini-SAS HD SFF-8644 connectors) for the attachment of the ThinkSystem DE Series expansion units.

### Configuration notes:

- Both controllers must have the same system memory size, 32 GB.
- Two host interface cards are required for selection (one per controller).
- All four SFP+ base ports in the system must have the same connectivity type (either iSCSI or FC, but not both types) and the same type of SFP+ media (either optical transceivers or DAC cables, but not both types).
- Both controllers must have the same type of the host interface card installed (12 Gb SAS SFF-8644, 10 Gb iSCSI / 16 Gb FC SFP+, 10/25 Gb iSCSI SFP28, or 32 Gb FC SFP+), and both cards must have SFP+/SFP28 media of the same type (either optical transceivers or DAC cables, but not both types).

The following table lists the supported host port configurations for the ThinkSystem DE4000F controller enclosures (each row in the table represents a supported combination of the host ports).

Table 4. ThinkSystem DE4000F host port configurations

Port type and total number of ports			
12 Gb SAS (SFF-8644)	1/10 Gb iSCSI (SFP+) or 16 Gb FC (SFP+)	10/25 Gb iSCSI (SFP28)	32 Gb FC (SFP+)
Base ports with additional HIC ports			
-	12 (6 per controller)	-	-
8 (4 per controller)	4 (2 per controller)	-	-
-	4 (2 per controller)	8 (4 per controller)	-
-	4 (2 per controller)	-	8 (4 per controller)



The following table lists the DE4000F controller and supported connectivity options.

Table 5. DE4000F controller and connectivity options

Description	Part number	Feature code	Maximum quantity per controller enclosure
<b>Controllers</b>			
Lenovo ThinkSystem DE4000 Controller 32GB	None*	B88D	2
<b>Host interface cards</b>			
Lenovo ThinkSystem DE4000 HIC, 12Gb SAS, 4 ports	4C57A14367	B4B8	2
Lenovo ThinkSystem DE4000 HIC, 10/25GbE iSCSI, 4 ports	4C57A14369	B4BA	2
Lenovo ThinkSystem DE4000 HIC, 16Gb FC/10GbE, 4 ports	4C57A14366	B4B7	2
Lenovo ThinkSystem DE4000 HIC, 32Gb FC, 4 ports	4C57A14368	B4B9	2
<b>SFP+ options for base ports and 10 Gb iSCSI / 16 Gb FC host interface card</b>			
1Gb RJ-45 iSCSI SFP+ Module (1-pack)	4XF7A14917	B4K7	12
Lenovo 10Gb iSCSI/16Gb FC Universal SFP+ Module	4M17A13527	B4B2	12
<b>SFP28 options for 10/25 Gb iSCSI host interface card</b>			
Lenovo 10/25GbE iSCSI SFP28 Module	4M17A13529	B4B4	8
<b>SFP+ options for 32 Gb FC host interface card</b>			
Lenovo 32Gb FC SFP+ Transceiver	4M17A13528	B4B3	8
<b>OM4 cable options for 16/32 Gb FC and 10/25 Gb iSCSI SW SFP+/SFP28 optical transceivers</b>			
Lenovo 0.5m LC-LC OM4 MMF Cable	4Z57A10845	B2P9	12
Lenovo 1m LC-LC OM4 MMF Cable	4Z57A10846	B2PA	12
Lenovo 3m LC-LC OM4 MMF Cable	4Z57A10847	B2PB	12
Lenovo 5m LC-LC OM4 MMF Cable	4Z57A10848	B2PC	12
Lenovo 10m LC-LC OM4 MMF Cable	4Z57A10849	B2PD	12
Lenovo 15m LC-LC OM4 MMF Cable	4Z57A10850	B2PE	12
Lenovo 25m LC-LC OM4 MMF Cable	4Z57A10851	B2PF	12
Lenovo 30m LC-LC OM4 MMF Cable	4Z57A10852	B2PG	12
<b>OM3 cable options for 16/32 Gb FC and 10/25 Gb iSCSI SW SFP+/SFP28 optical transceivers</b>			
Lenovo 0.5m LC-LC OM3 MMF Cable	00MN499	ASR5	12
Lenovo 1m LC-LC OM3 MMF Cable	00MN502	ASR6	12
Lenovo 3m LC-LC OM3 MMF Cable	00MN505	ASR7	12
Lenovo 5m LC-LC OM3 MMF Cable	00MN508	ASR8	12
Lenovo 10m LC-LC OM3 MMF Cable	00MN511	ASR9	12
Lenovo 15m LC-LC OM3 MMF Cable	00MN514	ASRA	12
Lenovo 25m LC-LC OM3 MMF Cable	00MN517	ASRB	12
Lenovo 30m LC-LC OM3 MMF Cable	00MN520	ASRC	12
<b>DAC cable options for 10 Gb iSCSI SFP+ host connectivity (base ports and iSCSI HICs)</b>			
0.5m Passive DAC SFP+ Cable	00D6288	A3RG	12
1m Passive DAC SFP+ Cable	90Y9427	A1PH	12
1.5m Passive DAC SFP+ Cable	00AY764	A51N	12

Description	Part number	Feature code	Maximum quantity per controller enclosure
2m Passive DAC SFP+ Cable	00AY765	A51P	12
3m Passive DAC SFP+ Cable	90Y9430	A1PJ	12
5m Passive DAC SFP+ Cable	90Y9433	A1PK	12
7m Passive DAC SFP+ Cable	00D6151	A3RH	12
DAC cable options for 25 Gb iSCSI SFP28 host connectivity (iSCSI HICs)			
Lenovo 1m Passive 25G SFP28 DAC Cable	7Z57A03557	AV1W	8
Lenovo 3m Passive 25G SFP28 DAC Cable	7Z57A03558	AV1X	8
SAS host connectivity cables: Mini-SAS HD (controller) to Mini-SAS HD (host)			
0.5m External MiniSAS HD 8644/MiniSAS HD 8644 Cable	00YL847	AU16	8
1m External MiniSAS HD 8644/MiniSAS HD 8644 Cable	00YL848	AU17	8
2m External MiniSAS HD 8644/MiniSAS HD 8644 Cable	00YL849	AU18	8
3m External MiniSAS HD 8644/MiniSAS HD 8644 Cable	00YL850	AU19	8
1 GbE management ports			
0.75m Green Cat6 Cable	00WE123	AVFW	2
1.0m Green Cat6 Cable	00WE127	AVFX	2
1.25m Green Cat6 Cable	00WE131	AVFY	2
1.5m Green Cat6 Cable	00WE135	AVFZ	2
3m Green Cat6 Cable	00WE139	AVG0	2
10m Green Cat6 Cable	90Y3718	A1MT	2
25m Green Cat6 Cable	90Y3727	A1MW	2

\* Factory-installed only.

## Expansion enclosures

The ThinkSystem DE4000F supports attachment of up to three ThinkSystem DE240S 2U24 SFF expansion enclosures. The expansion enclosures can be added to the system non-disruptively.

The following table lists the relationship models of the supported ThinkSystem DE240S expansion enclosures.

Table 6. ThinkSystem DE240S relationship models

Description	Part number		
	European Union	Japan	Other markets worldwide
Lenovo ThinkSystem DE240S 2U24 SFF Expansion Enclosure	7Y68A004EA	7Y681001JP	7Y68A000WW

The following table lists the TopSeller models of the supported ThinkSystem DE Series expansion enclosures.

Table 7. ThinkSystem DE240S TopSeller models: Brazil and Latin America

Description	Part number	
	Latin America	Brazil
Lenovo ThinkSystem DE240S 2U24 SFF Expansion Enclosure (TopSeller)	7Y681002LA	7Y681002BR

The following table lists the CTO base models for the ThinkSystem DE240S expansion enclosures.

Table 8. ThinkSystem DE240S CTO base models

Description	Machine Type/Model	Feature code	
		European Union	Other markets
Lenovo ThinkSystem Storage 2U24 Chassis (with 2x PSUs)	7Y68CTO1WW	BEY7	B38L

#### Configuration notes:

- For Relationship and TopSeller models, two I/O expansion modules (feature code B4BS) are included in the model configuration.
- For CTO models, two I/O expansion modules (feature code B4BS) are selected by default in the configurator, and the selection cannot be changed.

The models of the ThinkSystem DE240S ship with the following items:

- One chassis with the following components:
  - Two I/O modules
  - Two power supplies
- Four 1 m MiniSAS HD 8644/MiniSAS HD 8644 cables (Models listed in Tables 6 and 7)
- Rack Mount Kit
- *Quick Installation Guide*
- *Electronic Publications Flyer*
- Two power cables:
  - Models listed in Tables 6 and 7: 1.5 m, 10A/100-250V, C13 to C14 rack power cables
  - CTO models: Customer-configured power cables

**Note:** The Relationship and TopSeller models of the ThinkSystem DE240S listed in this section ship with four 1 m SAS cables; additional SAS cables that are listed in this section can be purchased for the system, if needed.

Each ThinkSystem DE Series expansion enclosure ships with two SAS I/O expansion modules. Each *I/O expansion module* provides four external 12 Gb SAS x4 ports (Mini-SAS HD SFF-8644 connectors labelled Port 1-4) that are used for connections to the ThinkSystem DE4000F and for daisy chaining the expansion enclosures between each other.

Two expansion ports on the Controller A are connected to the Ports 1 and 2 on the I/O Module A in the first expansion enclosure in the chain, and the Ports 3 and 4 on the I/O Module A in the first expansion enclosure are connected to the Ports 1 and 2 on the I/O Module A in the adjacent expansion enclosure, and so on.

Two expansion ports on the Controller B are connected to the Ports 1 and 2 on the I/O Module B in the last expansion enclosure in the chain, and the Ports 3 and 4 on the I/O Module B in the expansion enclosure are connected to the Ports 1 and 2 on the I/O Module B in the adjacent expansion enclosure, and so on.

The connectivity topology for the DE Series expansion enclosures is shown in the following figure.

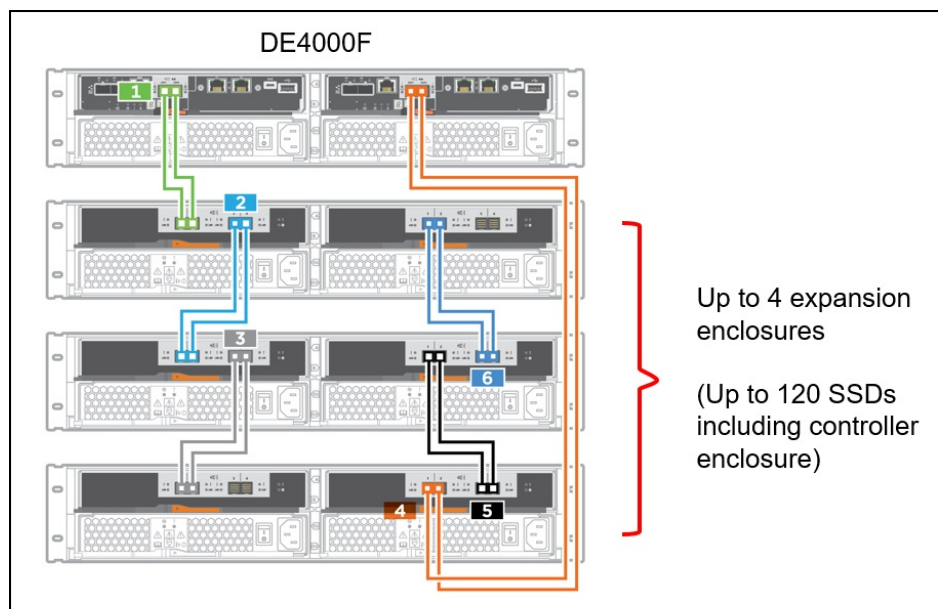


Figure 5. DE Series expansion enclosure connectivity topology

The following table lists ordering information for the supported expansion enclosure connectivity options.

Table 9. Expansion unit connectivity options

Description	Part number	Feature code	Quantity per one expansion enclosure
External MiniSAS HD 8644/MiniSAS HD 8644 0.5M Cable	00YL847	AU16	4
External MiniSAS HD 8644/MiniSAS HD 8644 1M Cable	00YL848	AU17	4
External MiniSAS HD 8644/MiniSAS HD 8644 2M Cable	00YL849	AU18	4
External MiniSAS HD 8644/MiniSAS HD 8644 3M Cable	00YL850	AU19	4

#### Configuration notes:

- The Relationship and TopSeller models of the ThinkSystem DE240S listed in this section ship with four 1 m SAS cables.
- Four SAS cables are needed per each expansion enclosure (two SAS cables per I/O Module) for connections to the controller enclosure and for daisy chaining of the expansion enclosures.

## Drives

The ThinkSystem DE Series 2U24 SFF enclosures support up to 24 SFF hot-swap drives. The following tables list supported drive options for the 2U24 SFF controller and expansion enclosures.

Table 10. 2U24 SFF drive options

Part number	Feature code	Description	Maximum quantity per 2U24 SFF enclosure
2.5-inch 12 Gbps SAS hot-swap SSDs (1 DWPD)			
4XB7A14173	B4RX	Lenovo ThinkSystem DE Series 3.84TB 1DWD 2.5" SSD 2U24	24
4XB7A14176	B4RY	Lenovo ThinkSystem DE Series 7.68TB 1DWD 2.5" SSD 2U24	24
4XB7A14110	B4CD	Lenovo ThinkSystem DE Series 15.36TB 1DWD 2.5" SSD 2U24	24
2.5-inch 12 Gbps SAS hot-swap SSDs (1 DWPD and 3 DWPD)			
4XB7A74948	BKUQ	Lenovo ThinkSystem DE Series 960GB 1DWD 2.5" SSD 2U24	24
4XB7A74951	BKUT	Lenovo ThinkSystem DE Series 1.92TB 1DWD 2.5" SSD 2U24	24
4XB7A14105	B4BT	Lenovo ThinkSystem DE Series 800GB 3DWD 2.5" SSD 2U24	24
4XB7A14106	B4BU	Lenovo ThinkSystem DE Series 1.6TB 3DWD 2.5" SSD 2U24	24
2.5-inch 12 Gbps SAS hot-swap FIPS SSDs (SED SSDs) (3 Drive Writes per Day)			
4XB7A14107	B4BV	Lenovo ThinkSystem DE Series 1.6TB 3DWD 2.5" SSD FIPS 2U24	24

Table 11. 2U24 SFF drive pack options

Part number	Feature code	Description	Maximum quantity per 2U24 SFF enclosure
2.5-inch 12 Gbps SAS hot-swap SSDs (1 DWPD)			
4XB7A14174	B4RV	Lenovo ThinkSystem DE4000F 46.08TB SSD Pack (12x 3.84TB SSDs)	2
4XB7A14238	B4RW	Lenovo ThinkSystem DE4000F 92.16TB SSD Pack (12x 7.68TB SSDs)	2
2.5-inch 12 Gbps SAS hot-swap SSDs (1 DWPD and 3 DWPD)			
4XB7A74949	BKUR	Lenovo ThinkSystem DE4000F 11.52TB Pack (12x 960GB SSD)	2
4XB7A74952	BKUU	Lenovo ThinkSystem DE4000F 23.04TB Pack (12x 1.92TB SSD)	2
4XB7A14157	B4D5	Lenovo ThinkSystem DE4000F 9.6TB SSD Pack (12x 800GB SSDs)	2
4XB7A14240	B4SA	Lenovo ThinkSystem DE4000F 19.2TB SSD Pack (12x 1.6TB SSDs)	2
2.5-inch 12 Gbps SAS hot-swap FIPS SSDs (SED SSDs) (3 DWPD)			
4XB7A14159	B4D7	Lenovo ThinkSystem DE4000F 19.2TB FIPS Pack (12x 1.6TB FIPS SSDs)	2

## Configuration notes:

- Intermix of FIPS drives and non-FIPS drives is supported within the system.
- FIPS drives are not available in the following countries:
  - Belarus
  - Kazakhstan
  - People's Republic of China
  - Russia

## Software

The following functions are included with every ThinkSystem DE4000F:

- **RAID levels 0, 1, 3, 5, 6, and 10** : Provide the flexibility to choose the level of performance and data protection required.
- **Dynamic Disk Pools (DDP) technology**: Helps improve performance and availability with significantly faster rebuild time and reduced exposure to multiple drive failures by allowing data and built-in spare capacity to be distributed across all physical drives in the storage pool.
- **All Flash Array (AFA) capability**: Meets the demand for higher speed storage and provide higher IOPS and bandwidth with lower power usage and total cost of ownership than hybrid or HDD-based solutions.
- **Thin provisioning**: Optimizes efficiency of Dynamic Disk Pools by allocating storage space based on the minimum space required by each application at any given time, so that applications consume only the space they are actually using, not the total space that has been allocated to them, which allows customers to purchase storage they need today and add more as application requirements grow.
- **Snapshots**: Enables creation of copies of data for backup, parallel processing, testing, and development, and have the copies available almost immediately (up to 512 snapshot targets per system).
- **Encryption**: Provides encryption for data at rest for enhanced data security with the optional FIPS 140-2 Level 2 drives and embedded key management (AES-256) or an external key management server.
- **Automatic load balancing**: Provides automated I/O workload balancing of I/O traffic from the hosts across both controllers.
- **Data assurance**: Ensures industry-standard T10-PI end-to-end data integrity in the storage system (from the host ports to the drives).
- **Dynamic volume and capacity expansion**: Allows the capacity of a volume to be expanded by adding new physical drives or making use of unused space on existing drives.
- **Asynchronous mirroring**: Provides storage system-based data replication between the storage systems containing primary (local) and secondary (remote) volumes by using asynchronous data transfers over iSCSI or Fibre Channel communication links at set intervals (both storage systems must have licenses for asynchronous mirroring).

The ThinkSystem DE4000F capabilities can be expanded with the optional synchronous mirroring licensed function. **Synchronous mirroring** provides storage system-based online, real-time data replication between the storage systems containing primary (local) and secondary (remote) volumes by using synchronous data transfers over Fibre Channel communication links (both storage systems must have licenses for synchronous mirroring).

**Note:** The synchronous and asynchronous mirroring features of the ThinkSystem DE4000F interoperate with other ThinkSystem DE Series storage arrays.

The following table lists the Feature on Demand (FoD) upgrades for the ThinkSystem DE4000F to enable optional software features. Each optional DE4000F function is licensed on a per-system basis and covers both controller enclosure and all attached expansion enclosures.

Table 12. Optional software features

Description	Part number	Feature code
Lenovo ThinkSystem DE4000 Synchronous Mirroring	4ZN7A16002	B598

Software maintenance is included in the ThinkSystem DE4000F base warranty and optional warranty extensions, which provides 3-year software support with the option to extend it up to 5 years in 1-year or 2-year increments (see [Warranty and support](#) for details).

## Management

The DE4000F supports the following management interfaces:

- ThinkSystem System Manager, a web-based interface via HTTPS for single-system management, that runs on the storage system itself and requires only a supported browser (Microsoft Internet Explorer, Google Chrome, or Mozilla Firefox), so there is no need for a separate console or plug-in. For more information, see the [System Manager Online Help](#).
- ThinkSystem SAN Manager, a host-installed GUI-based application, for centralized management of multiple storage systems. For more information, see the [SAN Manager Online Help](#).
- ThinkSystem DE Series Storage Plugin for vCenter. For more information, see the [DE Series Information Center](#).
- Command line interface (CLI) via SSH or through serial console. For more information, see the [CLI Online Help](#).
- Syslog, SNMP, and e-mail notifications.
- Optional Lenovo XClarity Administrator support for discovery, inventory, and monitoring.

## Power supplies and cables

The ThinkSystem DE Series 2U24 SFF enclosures ship with two redundant hot-swap 913 W (100 - 240 V) Platinum AC power supplies, each with an IEC 320-C14 connector. The Relationship models of the ThinkSystem DE4000F 2U24 SFF and DE240S 2U24 SFF enclosures listed in [Controller enclosures](#) and [Expansion enclosures](#) ship with two 1.5 m, 10A/100-250V, C13 to IEC 320-C14 rack power cables.

The CTO models require the selection of two power cables.

The following table lists the rack power cable and line cord options that can be ordered for the DE Series 2U24 SFF enclosures (two power cords per enclosure).

Table 13. Power cables for DE Series 2U24 SFF enclosures

Description	Part number	Feature code
Rack power cables		
1.0m, 10A/100-250V, C13 to IEC 320-C14 Rack Power Cable	00Y3043	A4VP
1.0m, 13A/100-250V, C13 to IEC 320-C14 Rack Power Cable	4L67A08367	B0N5
1.5m, 10A/100-250V, C13 to IEC 320-C14 Rack Power Cable	39Y7937	6201
1.5m, 13A/100-250V, C13 to IEC 320-C14 Rack Power Cable	4L67A08368	B0N6

Description	Part number	Feature code
2.0m, 10A/100-250V, C13 to IEC 320-C14 Rack Power Cable	4L67A08365	B0N4
2.0m, 13A/125V-10A/250V, C13 to IEC 320-C14 Rack Power Cable	4L67A08369	6570
2.8m, 10A/100-250V, C13 to IEC 320-C14 Rack Power Cable	4L67A08366	6311
2.8m, 13A/125V-10A/250V, C13 to IEC 320-C14 Rack Power Cable	4L67A08370	6400
2.8m, 10A/100-250V, C13 to IEC 320-C20 Rack Power Cable	39Y7938	6204
4.3m, 10A/100-250V, C13 to IEC 320-C14 Rack Power Cable	39Y7932	6263
4.3m, 13A/125V-10A/250V, C13 to IEC 320-C14 Rack Power Cable	4L67A08371	6583
Line cords		
Argentina 2.8m, 10A/250V, C13 to IRAM 2073 Line Cord	39Y7930	6222
Argentina 4.3m, 10A/250V, C13 to IRAM 2073 Line Cord	81Y2384	6492
Australia/New Zealand 2.8m, 10A/250V, C13 to AS/NZS 3112 Line Cord	39Y7924	6211
Australia/New Zealand 4.3m, 10A/250V, C13 to AS/NZS 3112 Line Cord	81Y2383	6574
Brazil 2.8m, 10A/250V, C13 to NBR 14136 Line Cord	69Y1988	6532
Brazil 4.3m, 10A/250V, C13 to NBR14136 Line Cord	81Y2387	6404
China 2.8m, 10A/250V, C13 to GB 2099.1 Line Cord	39Y7928	6210
China 4.3m, 10A/250V, C13 to GB 2099.1 Line Cord	81Y2378	6580
Denmark 2.8m, 10A/250V, C13 to DK2-5a Line Cord	39Y7918	6213
Denmark 4.3m, 10A/250V, C13 to DK2-5a Line Cord	81Y2382	6575
Europe 2.8m, 10A/250V, C13 to CEE7-VII Line Cord	39Y7917	6212
Europe 4.3m, 10A/250V, C13 to CEE7-VII Line Cord	81Y2376	6572
India 2.8m, 10A/250V, C13 to IS 6538 Line Cord	39Y7927	6269
India 4.3m, 10A/250V, C13 to IS 6538 Line Cord	81Y2386	6567
Israel 2.8m, 10A/250V, C13 to SI 32 Line Cord	39Y7920	6218
Israel 4.3m, 10A/250V, C13 to SI 32 Line Cord	81Y2381	6579
Italy 2.8m, 10A/250V, C13 to CEI 23-16 Line Cord	39Y7921	6217
Italy 4.3m, 10A/250V, C13 to CEI 23-16 Line Cord	81Y2380	6493
Japan 2.8m, 12A/125V, C13 to JIS C-8303 Line cord	46M2593	A1RE
Japan 2.8m, 12A/250V, C13 to JIS C-8303 Line Cord	4L67A08357	6533
Japan 4.3m, 12A/125V, C13 to JIS C-8303 Line Cord	39Y7926	6335
Japan 4.3m, 12A/250V, C13 to JIS C-8303 Line Cord	4L67A08362	6495
Korea 2.8m, 12A/250V, C13 to KS C8305 Line Cord	39Y7925	6219
Korea 4.3m, 12A/250V, C13 to KS C8305 Line Cord	81Y2385	6494
South Africa 2.8m, 10A/250V, C13 to SABS 164 Line Cord	39Y7922	6214
South Africa 4.3m, 10A/250V, C13 to SABS 164 Line Cord	81Y2379	6576
Switzerland 2.8m, 10A/250V, C13 to SEV 1011-S24507 Line Cord	39Y7919	6216
Switzerland 4.3m, 10A/250V, C13 to SEV 1011-S24507 Line Cord	81Y2390	6578
Taiwan 2.8m, 10A/125V, C13 to CNS 10917-3 Line Cord	23R7158	6386
Taiwan 2.8m, 10A/250V, C13 to CNS 10917-3 Line Cord	81Y2375	6317
Taiwan 2.8m, 15A/125V, C13 to CNS 10917-3 Line Cord	81Y2374	6402
Taiwan 4.3m, 10A/125V, C13 to CNS 10917-3 Line Cord	4L67A08363	AX8B



<b>Description</b>	<b>Part number</b>	<b>Feature code</b>
Taiwan 4.3m, 10A/250V, C13 to CNS 10917-3 Line Cord	81Y2389	6531
Taiwan 4.3m, 15A/125V, C13 to CNS 10917-3 Line Cord	81Y2388	6530
United Kingdom 2.8m, 10A/250V, C13 to BS 1363/A Line Cord	39Y7923	6215
United Kingdom 4.3m, 10A/250V, C13 to BS 1363/A Line Cord	81Y2377	6577
United States 2.8m, 10A/125V, C13 to NEMA 5-15P Line Cord	90Y3016	6313
United States 2.8m, 10A/250V, C13 to NEMA 6-15P Line Cord	46M2592	A1RF
United States 2.8m, 13A/125V, C13 to NEMA 5-15P Line Cord	00WH545	6401
United States 4.3m, 10A/125V, C13 to NEMA 5-15P Line Cord	4L67A08359	6370
United States 4.3m, 10A/250V, C13 to NEMA 6-15P Line Cord	4L67A08361	6373
United States 4.3m, 13A/125V, C13 to NEMA 5-15P Line Cord	4L67A08360	AX8A

## Rack installation

The individually shipped ThinkSystem DE Series 2U24 enclosures ship with the ThinkSystem Storage Rack Mount Kit 2U24/4U60 listed in the following table.

Table 14. 4-post rack mount kit

Description	Feature code	Quantity
Lenovo ThinkSystem Storage Rack Mount Kit 2U24/4U60	B38Y	1

When the ThinkSystem DE Series enclosures are factory-integrated and shipped installed in a rack cabinet, the rack mount kits that support Ship-in-Rack (SIR) capabilities are derived by the configurator. The SIR-capable rack mount kits are listed in the following table.

Table 15. 4-post SIR rack mount kits

Description	Feature code	Quantity
Lenovo ThinkSystem Storage SIR Rack Mount Kit (for 2U24 enclosures)	B6TH	1

The following table summarizes the rack mount kit features and specifications.

Table 16. Rack mount kit features and specifications summary

Attribute	Screw-in fixed rail with adjustable depth	
	2U24/4U60	2U24 SIR
Feature code	B38Y	B6TH
Enclosure support	DE4000F DE240S	DE4000F DE240S
Rail type	Fixed (static) with adjustable depth	Fixed (static) with adjustable depth
Tool-less installation	No	No
In-rack maintenance	Yes*	Yes*
Ship-in-rack (SIR) support	No	Yes
1U PDU support	Yes	Yes
0U PDU support	Limited**	Limited**
Rack type	IBM or Lenovo 4-post, IEC standard-compliant	IBM or Lenovo 4-post, IEC standard-compliant
Mounting holes	Square or round	Square or round
Mounting flange thickness	2 mm (0.08 in.) – 3.3 mm (0.13 in.)	2 mm (0.08 in.) – 3.3 mm (0.13 in.)
Distance between front and rear mounting flanges <sup>^</sup>	605 mm (23.8 in.) – 812.8 mm (32 in.)	605 mm (23.8 in.) – 812.8 mm (32 in.)

\* The majority of the enclosure components can be serviced from the front or rear of the enclosure, which does not require the removal of the enclosure from the rack cabinet.

\*\* If a 0U PDU is used, the rack cabinet must be at least 1000 mm (39.37 in.) deep for 2U24 enclosures.

<sup>^</sup> Measured when mounted on the rack, from the front surface of the front mounting flange to the rear most point of the rail.

## Physical specifications

The ThinkSystem DE Series 2U24 SFF enclosures have the following dimensions:

- Height: 85 mm (3.4 in.)
- Width: 449 mm (17.7 in.)
- Depth: 553 mm (21.8 in.)

Weight (fully configured):

- DE4000F 2U24 SFF controller enclosure (7Y76): 24.59 kg (54.2 lb)
- DE240S 2U24 SFF expansion enclosure (7Y68): 27.44 kg (60.5 lb)

## Operating environment

The ThinkSystem DE Series 2U24 SFF enclosures are supported in the following environment:

- Air temperature:
  - Operating: 5 °C - 45 °C (41 °F - 113 °F)
  - Non-operating: -10 °C - +50 °C (14 °F - 122 °F)
  - Maximum altitude: 3050 m (10,000 ft)
- Relative humidity:
  - Operating: 8% - 90% (non-condensing)
  - Non-operating: 10% - 90% (non-condensing)
- Electrical power:
  - 100 to 127 V AC (nominal); 50 Hz / 60 Hz
  - 200 to 240 V AC (nominal); 50 Hz / 60 Hz
- Acoustical noise emission:
  - DE4000F 2U24 SFF: 6.8 bels
  - DE240S 2U24 SFF: 6.6 bels

The following table lists the maximum enclosure power load, inlet current, and heat output based on the source voltage.

Table 17. Enclosure power load, inlet current, and heat output

Enclosure	Source voltage (nominal)	Maximum power load	Current per inlet	Heat output
DE4000F 2U24 SFF	100 - 127 V AC	606 W	6.38 A	2068 BTU/hour
	200 - 240 V AC	583 W	3.07 A	1990 BTU/hour
DE240S 2U24 SFF	100 - 127 V AC	389 W	4.1 A	1328 BTU/hour
	200 - 240 V AC	382 W	2.02 A	1304 BTU/hour

## Warranty and support

The ThinkSystem DE Series enclosures have a three-year customer-replaceable unit (CRU) and onsite limited (for field-replaceable units [FRUs] only) warranty with standard call center support during normal business hours and 9x5 Next Business Day Parts Delivered.

Lenovo's additional support services provide a sophisticated, unified support structure for a customer's data center, with an experience consistently ranked number one in customer satisfaction worldwide.

The following Lenovo support services are available:

- **Premier Support** provides a Lenovo-owned customer experience and delivers direct access to technicians skilled in hardware, software, and advanced troubleshooting, in addition to the following capabilities:
  - Direct technician-to-technician access through a dedicated phone line.
  - 24x7x365 remote support.
  - Single point of contact service.
  - End to end case management.
  - 3rd Party collaborative software support.
  - Online case tools and live chat support.
  - On-demand remote system analysis.
- **Warranty Upgrades (Preconfigured Support)** are available to meet the on-site response time targets that match the criticality of customer's systems:
  - 3, 4, or 5 years of service coverage.
  - 1-year or 2-year post-warranty extensions.
  - **Foundation Service:** 9x5 service coverage with next business day onsite response, with optional YourDrive YourData.
  - **Essential Service:** 24x7 service coverage with 4-hour onsite response or 24-hour committed repair (available only in select regions), with optional YourDrive YourData.
  - **Advanced Service:** 24x7 service coverage with 2-hour onsite response or 6-hour committed repair (available only in select regions), with optional YourDrive YourData.
- **Managed Services**

Lenovo Managed Services provide continuous 24x7 remote monitoring (plus 24x7 call center availability) and proactive management of a customer's data center using state of the art tools, systems, and practices by a team of highly skilled and experienced Lenovo services professionals.

Quarterly reviews check error logs, verify firmware and operating system device driver levels, and software as needed. Lenovo will also maintain records of latest patches, critical updates, and firmware levels, to ensure customer's systems are providing business value through optimized performance.
- **Technical Account Management (TAM)**

A Lenovo Technical Account Manager helps customers optimize operations of their data centers based on a deep understanding of customer's business. Customers gain direct access to a Lenovo TAM, who serves as their single point of contact to expedite service requests, provide status updates, and furnish reports to track incidents over time. Also, a TAM helps proactively make service recommendations and manage service relationship with Lenovo to make certain that customer's needs are met.
- **YourDrive YourData**

Lenovo's YourDrive YourData service is a multi-drive retention offering that ensures that customer's data is always under their control, regardless of the number of drives that are installed in their Lenovo system. In the unlikely event of a drive failure, customers retain possession of their drive while Lenovo replaces the failed drive part. Customer's data stays safely on customer premises, in their hands. The YourDrive YourData service can be purchased in convenient bundles with Foundation, Essential, or Advanced Service upgrades and extensions.

- **Health Check**

Having a trusted partner who can perform regular and detailed health checks is central to maintaining efficiency and ensuring that customer systems and business are always running at their best. Health Check supports Lenovo-branded server, storage, and networking devices, as well as select Lenovo-supported products from other vendors that are sold by Lenovo or a Lenovo-Authorized Reseller.

Some regions might have different warranty terms and conditions than the standard warranty. This is due to local business practices or laws in the specific region. Local service teams can assist in explaining region-specific terms when needed. Examples of region-specific warranty terms are second or longer business day parts delivery or parts-only base warranty.

If warranty terms and conditions include onsite labor for repair or replacement of parts, Lenovo will dispatch a service technician to the customer site to perform the replacement. Onsite labor under base warranty is limited to labor for replacement of parts that have been determined to be field-replaceable units (FRUs). Parts that are determined to be customer-replaceable units (CRUs) do not include onsite labor under base warranty.

If warranty terms include parts-only base warranty, Lenovo is responsible for delivering only replacement parts that are under base warranty (including FRUs) that will be sent to a requested location for self-service. Parts-only service does not include a service technician being dispatched onsite. Parts must be changed at customer's own cost and labor and defective parts must be returned following the instructions supplied with the spare parts.

Lenovo support services are region-specific. Not all support services are available in every region. For information about Lenovo support services that are available in a specific region, refer to the following resources:

- Service part numbers in Data Center Solution Configurator (DCSC):  
<http://dcsc.lenovo.com/#/services>
- Lenovo Services Availability Locator  
<https://lenovolocator.com/>

For service definitions, region-specific details, and service limitations, refer to the following documents:

- Lenovo Statement of Limited Warranty for Infrastructure Solutions Group (ISG) Servers and System Storage  
<http://pcsupport.lenovo.com/us/en/solutions/ht503310>
- Lenovo Data Center Services Agreement  
<http://support.lenovo.com/us/en/solutions/ht116628>

## Services

Lenovo Services is a dedicated partner to your success. Our goal is to reduce your capital outlays, mitigate your IT risks, and accelerate your time to productivity.

**Note:** Some service options may not be available in all countries. For more information, go to <https://www.lenovo.com/services>. For information about Lenovo service upgrade offerings that are available in your region, contact your local Lenovo sales representative or business partner.

Here's a more in-depth look at what we can do for you:

- **Asset Recovery Services**

Asset Recovery Services (ARS) helps customers recover the maximum value from their end-of-life equipment in a cost-effective and secure way. On top of simplifying the transition from old to new equipment, ARS mitigates environmental and data security risks associated with data center equipment disposal. Lenovo ARS is a cash-back solution for equipment based on its remaining market value, yielding maximum value from aging assets and lowering total cost of ownership for your customers. For more information, see the ARS page, <https://lenovopress.com/lp1266-reduce-e-waste-and-grow-your-bottom-line-with-lenovo-ars>.

- **Assessment Services**

An Assessment helps solve your IT challenges through an onsite, multi-day session with a Lenovo technology expert. We perform a tools-based assessment which provides a comprehensive and thorough review of a company's environment and technology systems. In addition to the technology based functional requirements, the consultant also discusses and records the non-functional business requirements, challenges, and constraints. Assessments help organizations like yours, no matter how large or small, get a better return on your IT investment and overcome challenges in the ever-changing technology landscape.

- **Design Services**

Professional Services consultants perform infrastructure design and implementation planning to support your strategy. The high-level architectures provided by the assessment service are turned into low level designs and wiring diagrams, which are reviewed and approved prior to implementation. The implementation plan will demonstrate an outcome-based proposal to provide business capabilities through infrastructure with a risk-mitigated project plan.

- **Basic Hardware Installation**

Lenovo experts can seamlessly manage the physical installation of your server, storage, or networking hardware. Working at a time convenient for you (business hours or off shift), the technician will unpack and inspect the systems on your site, install options, mount in a rack cabinet, connect to power and network, check and update firmware to the latest levels, verify operation, and dispose of the packaging, allowing your team to focus on other priorities.

- **Deployment Services**

When investing in new IT infrastructures, you need to ensure your business will see quick time to value with little to no disruption. Lenovo deployments are designed by development and engineering teams who know our Products & Solutions better than anyone else, and our technicians own the process from delivery to completion. Lenovo will conduct remote preparation and planning, configure & integrate systems, validate systems, verify and update appliance firmware, train on administrative tasks, and provide post-deployment documentation. Customer's IT teams leverage our skills to enable IT staff to transform with higher level roles and tasks.

- **Integration, Migration, and Expansion Services**

Move existing physical & virtual workloads easily, or determine technical requirements to support increased workloads while maximizing performance. Includes tuning, validation, and documenting ongoing run processes. Leverage migration assessment planning documents to perform necessary migrations.

## **Regulatory compliance**

The ThinkSystem DE Series enclosures conform to the following regulations:

- United States: FCC Part 15, Class A; UL 60950-1 and 62368-1
- Canada: ICES-003, Class A; CAN/CSA-C22.2 60950-1 and 62368-1
- Argentina: IEC60950-1
- Mexico NOM
- European Union: CE Mark (EN55032 Class A, EN55024, IEC/EN60950-1 and 62368-1); ROHS Directive 2011/65/EU
- Russia, Kazakhstan, Belarus: EAC
- China: CCC GB 4943.1, GB 17625.1, GB 9254 Class A; CELP; CECP
- India: BIS
- Japan: VCCI, Class A
- Taiwan: BSMI CNS 13438, Class A; CNS 14336-1
- Korea KN32/35, Class A
- Australia/New Zealand: AS/NZS CISPR 22 Class A

## **Interoperability**

Lenovo provides end-to-end storage compatibility testing to deliver interoperability throughout the network. The ThinkSystem DE4000F All Flash Storage Array supports attachment to Lenovo ThinkSystem, System x, and Flex System hosts by using SAS, iSCSI, or Fibre Channel storage connectivity protocols.

For end-to-end storage configuration support, refer to the Lenovo Storage Interoperation Center (LSIC): <https://datacentersupport.lenovo.com/us/en/lxic>

Use the LSIC to select the known components of your configuration and then get a list all other supported combinations, with details about supported hardware, firmware, operating systems, and drivers, plus any additional configuration notes. View results on screen or export them to Excel.

## **Fibre Channel SAN switches**

Lenovo offers the ThinkSystem DB Series of Fibre Channel SAN switches for high-performance storage expansion. See the DB Series product guides for models and configuration options:

- ThinkSystem DB Series SAN Switches:  
<https://lenovopress.com/storage/switches/rack#rt=product-guide>

## Rack cabinets

The following table lists the supported rack cabinets.

Table 18. Rack cabinets

Part number	Description
93072RX	25U Standard Rack
93072PX	25U Static S2 Standard Rack
93634PX	42U 1100mm Dynamic Rack
93634EX	42U 1100mm Dynamic Expansion Rack
93604PX	42U 1200mm Deep Dynamic Rack
93614PX	42U 1200mm Deep Static Rack
93084EX	42U Enterprise Expansion Rack
93084PX	42U Enterprise Rack
93074RX	42U Standard Rack

For specifications about these racks, see the Lenovo Rack Cabinet Reference, available from:

<https://lenovopress.com/lp1287-lenovo-rack-cabinet-reference>

For more information, see the list of Product Guides in the Rack cabinets category:

<https://lenovopress.com/servers/options/racks>

## Power distribution units

The following table lists the power distribution units (PDUs) that are offered by Lenovo.

Table 19. Power distribution units

Part number	Description
0U Basic PDUs	
00YJ776	0U 36 C13/6 C19 24A/200-240V 1 Phase PDU with NEMA L6-30P line cord
00YJ777	0U 36 C13/6 C19 32A/200-240V 1 Phase PDU with IEC60309 332P6 line cord
00YJ778	0U 21 C13/12 C19 32A/200-240V/346-415V 3 Phase PDU with IEC60309 532P6 line cord
00YJ779	0U 21 C13/12 C19 48A/200-240V 3 Phase PDU with IEC60309 460P9 line cord
Switched and Monitored PDUs	
00YJ780	0U 20 C13/4 C19 Switched and Monitored 32A/200-240V/1Ph PDU w/ IEC60309 332P6 line cord
00YJ781	0U 20 C13/4 C19 Switched and Monitored 24A/200-240V/1Ph PDU w/ NEMA L6-30P line cord
00YJ782	0U 18 C13/6 C19 Switched / Monitored 32A/200-240V/346-415V/3Ph PDU w/ IEC60309 532P6 cord
00YJ783	0U 12 C13/12 C19 Switched and Monitored 48A/200-240V/3Ph PDU w/ IEC60309 460P9 line cord
46M4003	1U 9 C19/3 C13 Switched and Monitored 60A 3 Phase PDU with IEC 309 3P+Gnd line cord
46M4004	1U 12 C13 Switched and Monitored DPI PDU (without line cord)
46M4005	1U 12 C13 Switched and Monitored 60A 3 Phase PDU with IEC 309 3P+Gnd line cord
Ultra Density Enterprise PDUs (9x IEC 320 C13 + 3x IEC 320 C19 outlets)	
71762NX	Ultra Density Enterprise C19/C13 PDU Module (without line cord)
71763NU	Ultra Density Enterprise C19/C13 PDU 60A/208V/3ph with IEC 309 3P+Gnd line cord
C13 Enterprise PDUs (12x IEC 320 C13 outlets)	



Part number	Description
39M2816	DPI C13 Enterprise PDU+ (without line cord)
39Y8941	DPI Single Phase C13 Enterprise PDU (without line cord)
C19 Enterprise PDUs (6x IEC 320 C19 outlets)	
39Y8948	DPI Single Phase C19 Enterprise PDU (without line cord)
39Y8923	DPI 60A 3 Phase C19 Enterprise PDU with IEC 309 3P+G (208 V) fixed line cord
Front-end PDUs (3x IEC 320 C19 outlets)	
39Y8938	DPI 30amp/125V Front-end PDU with NEMA L5-30P line cord
39Y8939	DPI 30amp/250V Front-end PDU with NEMA L6-30P line cord
39Y8934	DPI 32amp/250V Front-end PDU with IEC 309 2P+Gnd line cord
39Y8940	DPI 60amp/250V Front-end PDU with IEC 309 2P+Gnd line cord
39Y8935	DPI 63amp/250V Front-end PDU with IEC 309 2P+Gnd line cord
NEMA PDUs (6x NEMA 5-15R outlets)	
39Y8905	DPI 100-127V PDU with Fixed NEMA L5-15P line cord
Line cords for PDUs that ship without a line cord	
40K9611	DPI 32a Line Cord (IEC 309 3P+N+G)
40K9612	DPI 32a Line Cord (IEC 309 P+N+G)
40K9613	DPI 63a Cord (IEC 309 P+N+G)
40K9614	DPI 30a Line Cord (NEMA L6-30P)
40K9615	DPI 60a Cord (IEC 309 2P+G)
40K9617	DPI Australian/NZ 3112 Line Cord
40K9618	DPI Korean 8305 Line Cord

For more information, see the Lenovo Press documents in the PDU category:  
<https://lenovopress.com/servers/options/pdu>

## Uninterruptible power supply units

The following table lists the uninterruptible power supply (UPS) units that are offered by Lenovo.

Table 20. Uninterruptible power supply units

Part number	Description
55941AX	RT1.5kVA 2U Rack or Tower UPS (100-125VAC)
55941KX	RT1.5kVA 2U Rack or Tower UPS (200-240VAC)
55942AX	RT2.2kVA 2U Rack or Tower UPS (100-125VAC)
55942KX	RT2.2kVA 2U Rack or Tower UPS (200-240VAC)
55943AX	RT3kVA 2U Rack or Tower UPS (100-125VAC)
55943KX	RT3kVA 2U Rack or Tower UPS (200-240VAC)
55945KX	RT5kVA 3U Rack or Tower UPS (200-240VAC)
55946KX	RT6kVA 3U Rack or Tower UPS (200-240VAC)
55948KX	RT8kVA 6U Rack or Tower UPS (200-240VAC)
55949KX	RT11kVA 6U Rack or Tower UPS (200-240VAC)
55948PX	RT8kVA 6U 3:1 Phase Rack or Tower UPS (380-415VAC)
55949PX	RT11kVA 6U 3:1 Phase Rack or Tower UPS (380-415VAC)
55943KT†	ThinkSystem RT3kVA 2U Standard UPS (200-230VAC) (2x C13 10A, 2x GB 10A, 1x C19 16A outlets)
55943LT†	ThinkSystem RT3kVA 2U Long Backup UPS (200-230VAC) (2x C13 10A, 2x GB 10A, 1x C19 16A outlets)
55946KT†	ThinkSystem RT6kVA 5U UPS (200-230VAC) (2x C13 10A outlets, 1x Terminal Block output)
5594XKT†	ThinkSystem RT10kVA 5U UPS (200-230VAC) (2x C13 10A outlets, 1x Terminal Block output)

† Only available in China and countries in the Asia Pacific region.

For more information, see the list of Product Guides in the UPS category:

<https://lenovopress.com/servers/options/ups>

## Lenovo Financial Services

Lenovo Financial Services reinforces Lenovo's commitment to deliver pioneering products and services that are recognized for their quality, excellence, and trustworthiness. Lenovo Financial Services offers financing solutions and services that complement your technology solution anywhere in the world.

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We work with businesses, non-profit organizations, governments and educational institutions to finance their entire technology solution. We focus on making it easy to do business with us. Our highly experienced team of finance professionals operates in a work culture that emphasizes the importance of providing outstanding customer service. Our systems, processes and flexible policies support our goal of providing customers with a positive experience.

We finance your entire solution. Unlike others, we allow you to bundle everything you need from hardware and software to service contracts, installation costs, training fees, and sales tax. If you decide weeks or months later to add to your solution, we can consolidate everything into a single invoice.

Our Premier Client services provide large accounts with special handling services to ensure these complex transactions are serviced properly. As a premier client, you have a dedicated finance specialist who manages your account through its life, from first invoice through asset return or purchase. This specialist develops an in-depth understanding of your invoice and payment requirements. For you, this dedication provides a high-quality, easy, and positive financing experience.

For your region-specific offers, please ask your Lenovo sales representative or your technology provider about the use of Lenovo Financial Services. For more information, see the following Lenovo website:

<https://www.lenovo.com/us/en/landingpage/lenovo-financial-services/>

## Related publications and links

For more information, see the following resources:

- Lenovo SAN Storage product page  
<https://www.lenovo.com/us/en/c/data-center/storage/storage-area-network>
- ThinkSystem DE All Flash Array interactive 3D Tour  
<https://lenovopress.com/lp0956-thinksystem-de-all-flash-interactive-3d-tour>
- ThinkSystem DE All-Flash Array datasheet  
<https://lenovopress.com/ds0051-lenovo-thinksystem-de-series-all-flash-array>
- Lenovo Data Center Solution Configurator  
<http://dcsc.lenovo.com>
- Lenovo Data Center Support  
<http://datacentersupport.lenovo.com>

## Related product families

Product families related to this document are the following:

- [Lenovo Storage](#)
- [DE Series Storage](#)
- [External Storage](#)

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